



PACIFIC BOOKSTORES PURCHASE GUIDE

ONLINE SALES

ONLINE ORDER (BOOKSHOP) (Home Delivery or Self Collection)	<ol style="list-style-type: none"> 1) Please visit our website - https://www.pacificbookstores.com/ 2) An account is necessary for ordering 3) Please place order early. Home Delivery and Self-Collection slots are available on first-come-first-serve basis
ONLINE SALES PERIOD	6 Nov to 15 Dec 2023 (All Levels) (Subject to slot availability)
HOME DELIVERY CHARGES	Local delivery charge of \$14.60 Kindly refer to the Dates and Time stated online
SELF COLLECTION HOURS	Kindly refer to the Dates and Time stated online
PAYMENT OPTIONS	PayNow (QR code), Credit/ Debit Cards  NTUC Care Fund (e-voucher) , CDAC (e-voucher)
CANCELLATION/EXCHANGE POLICY	<ol style="list-style-type: none"> 1) All purchases are final and no cancellation. 2) No refunds allowed and only exchange will be entertained.
FAQS	https://www.pacificbookstores.com/faq

ONSITE SALES (IN SCHOOL) by E-APPOINTMENT

WALK IN PURCHASE by E-APPOINTMENT	<p>Login to https://www.pacificbookstores.com/appointment/book Or Scan QR Code to book an appointment from 6 Nov to 15 Dec 2023. (Subject to slot availability)</p> <div style="text-align: center;">  </div> <ol style="list-style-type: none"> 1) Login / Register a new account 2) Select your school, preferred date and time slot 3) You will receive an email notification to confirm your appointment
PAYMENT OPTIONS	<p style="text-align: center;">PayNow (QR code) NTUC Care Fund (e-voucher) CDAC (e-voucher) Cash</p>
CUSTOMER SERVICE CONTACT	<p style="text-align: center;">HOTLINE : 69298012 (Mon to Fri 9.00am to 5.00pm excluding eve of public holidays) EMAIL : sales@pacificbookstores.com</p>

Please do **NOT** make any purchase first if you intend to apply / are applying for Financial Assistance with the school. Please wait for the school to inform you of your application status.