PACIFIC BOOKSTORES ONLINE PURCHASE GUIDE

ACCESSING THE WEBSITE

Please follow the instructions below

- On your web browser, enter the following URL: https://www.pacificbookstores.com
- For new customer, click the **Register** button to create a new account.
- 1c Fill up the following information
 - First Name
 - Last Name
 - Email
 - Contact No.
 - Password
- Tick the checkbox "I'm not a robot"
- Tick the checkbox "I agree to the Privacy Policy and Terms & Conditions"
- 1f Click Create Account button when you are done

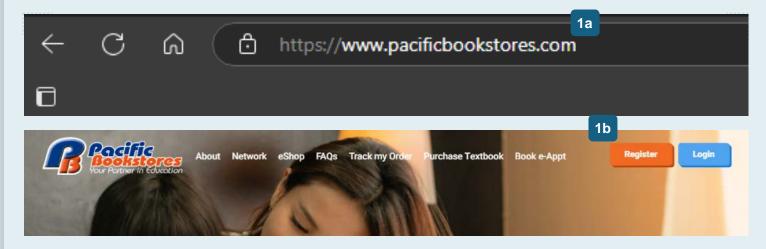
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ACCESSING THE WEBSITE

Please follow the instructions below

- On your web browser, enter the following URL: https://www.pacificbookstores.com
- For existing customer, click the **Login** button to sign in to your account.
- 1c Key in your
 - Email
 - Password
- Tick the checkbox "I'm not a robot"
- 1e Click **Sign In** button when you are done

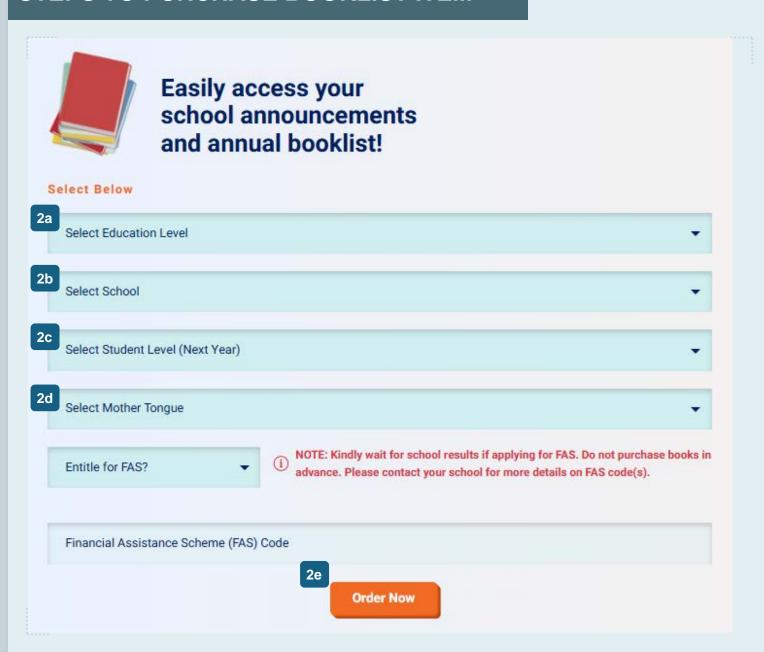


I'm not a robot	reCAPTCHA Privacy - Terms
1e Sign In	Forgot password?
Don't Have an Account	
	Sign In Don't Have an Account

PURCHASE TEXTBOOK

Please follow the instructions below

- 2a Select Education Level
- 2b Select School
- 2c Select Student Level
- 2d Select Mother Tongue
- 2e Click Order Now button when you are done



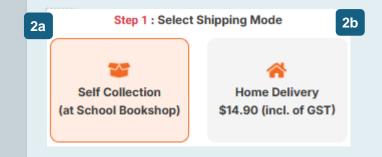
SELECT SHIPPING MODE

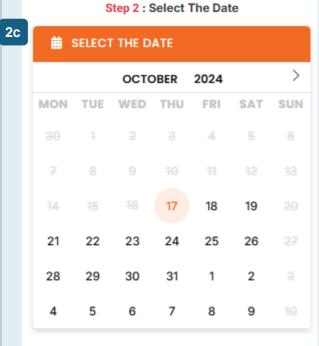
Please follow the instructions below

- Select **Self Collection** if you prefer to collect your orders from the School Bookshop.
- Select **Home Delivery** if you want your order delivered straight to your home address
- Select the **Dates**Dates in **Black** are available for selection
 Dates in **Red** are fully booked

Note 1 Home delivery has a fee of \$14.90

STEPS TO PURCHASE BOOKLIST ITEM





1 The dates marked with red are fully booked.

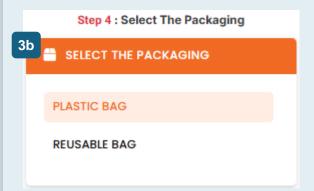
SELECT SHIPPING MODE

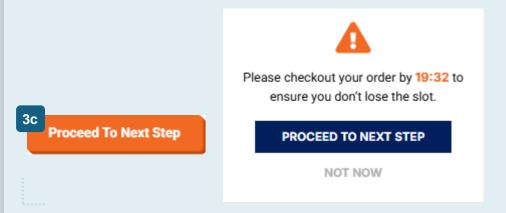
Please follow the instructions below

- 3a Select the Time
- 3b Select Packaging Type
- Click **Proceed to Next Step** button when you are done

To ensure all customers have an opportunity to select their preferred date, we've implemented a grace period of <u>ONE</u> hour for checkout. If the order is not completed within this time, it will be cancelled and the date slot will be returned to the pool.







SUBJECT FILTERING

Please follow the instructions below

- Select the **Mother Tongue Level**Tick the Mother Tongue Level according to the booklist
- Select **Stream**Tick the correct stream your child is taking
- Select Subject
 Tick the correct subject your child is taking

	Education Level	
	Selected Education Level : Primary	Selected School : ZZZ Primary Test School
	Selected Student Level : PRIMARY 5	Financial Assistance Scheme (FAS) : No
	Select Mother Tongue	
	Mother Tongue Language:	Chinese Malay Tamil Others
3a	Mother Tongue Level:	Foundation Standard Higher
3b	Select Stream	
	Stream:	Foundation Standard GEP
3c	Select Subject	
	English	Foundation Standard
	Mathematics	Foundation Standard
	Science	Foundation Standard
	Social Studies	Main Subject
	Physical Health & Fitness	Main Subject
	FTGP	Main Subject
	Character & Citizenship	Main Subject

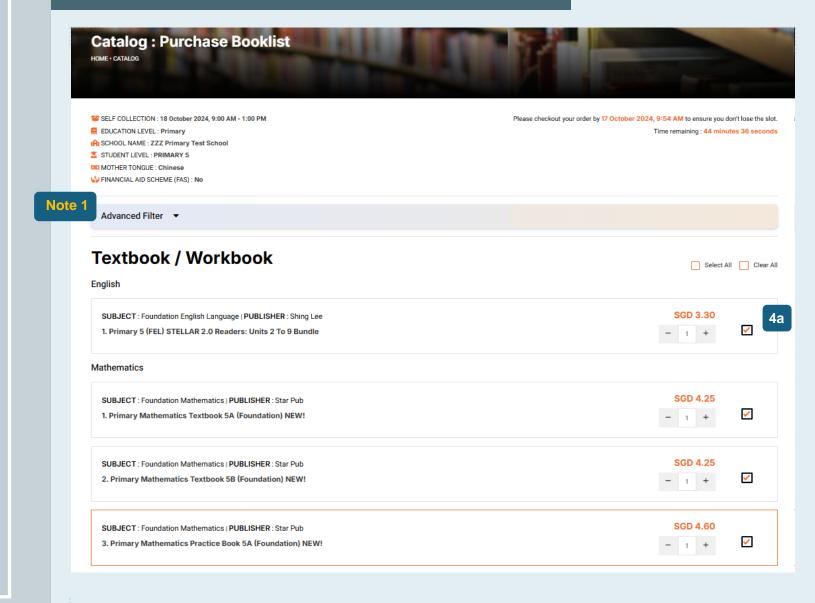
SELECTING BOOKLIST ITEM

Please follow the instructions below

- Select your **Booklist item**Items are pre-tick as per your booklist.
- Click the **Next** button when you are done selecting the booklist items.

Note 1

If there are booklist subjects not showing in your textbook list. Please refer to the "Advance Filter" and review your subject selection



REVIEW PURCHASE ITEM

Please follow the instructions below

- Review your selected booklist items
 Click plus+ or minus- to change the item quantity.
- Click **Proceed to Next Step** button when you are done

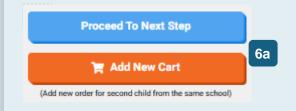
Purchase Details			
Cart #871749			
In SCHOOL NAME: ZZZ Primary Test School STUDENT LEVEL: PRIMARY 5 ■ MOTHER TONGUE: Chinese			
BOOK NAME	UNIT PRICE	очильтіту 5а	LINE TOTAL
Primary 5 (FEL) STELLAR 2.0 Readers: Units 2 to 9 Bundle	SGD 3.30	- 1 +	SGD 3.30
BOOK NAME	UNIT PRICE	QUANTITY	LINE TOTAL
Primary Mathematics Textbook 5A (Foundation) NEW!	SGD 4.25	- 1 +	SGD 4.25
BOOK NAME	UNIT PRICE	QUANTITY	LINE TOTAL
Primary Mathematics Textbook 5B (Foundation) NEW!	SGD 4.25	- 1 +	SGD 4.25
BOOK NAME	UNIT PRICE	QUANTITY	LINE TOTAL
Primary Mathematics Practice Book 5A (Foundation) NEW!	SGD 4.60	- 1 +	SGD 4.60
BOOK NAME	UNIT PRICE	QUANTITY	LINE TOTAL
Primary Mathematics Practice Book 5B (Foundation) NEW!	SGD 4.60	- 1 +	SGD 4.60
BOOK NAME	UNIT PRICE	QUANTITY	LINE TOTAL
Social Studies Textbook 5A	SGD 2.95	- 1 +	SGD 2.95

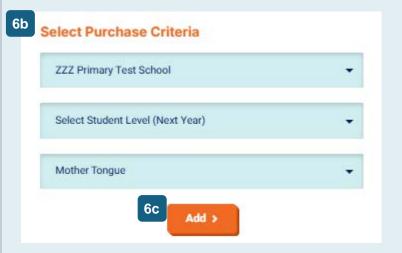
STUDENT DETAILS

Please follow the instructions below

- Click on **Add New Cart** button

 Adding a new cart is only applicable if the 2nd child is from the same school.
- A popup will appear on screen
 - Select School
 - Select Student Level
 - Select Mother Tongue
- 6c Click **Add** button when you are done





STUDENT DETAILS

Please follow the instructions below

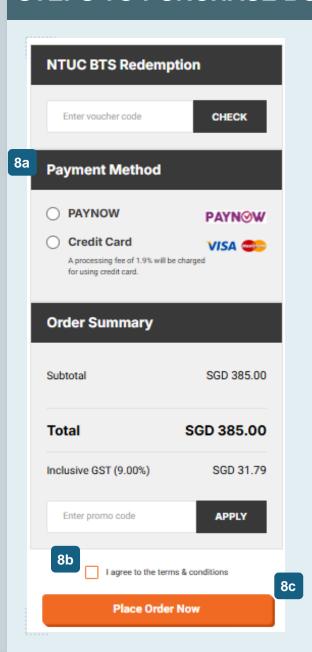
- 7a Key in Student Name & Class
- The following information is required if you purchase Name Tags
 - Student Name
 - Student Class
 - Student Name for Name Tag

Student Details Cart #871749 7a	
Student Name (as per registered)	Student Class (next year) (For student who do not know their class, please key in the level or stream)
Student Name	Student Class
Product: Iron-On Name Tags (Set of 5pcs) 7b Student Name (as per registered)	Student Class (next year) (For student who do not know their class, please key in the level or stream)
Student Name	
Student Name (as per registered)	(For student who do not know their class, please key in the level or stream)
Student Name (as per registered) Student Name	(For student who do not know their class, please key in the level or stream)

SELECTING PAYMENT METHOD

Please follow the instructions below

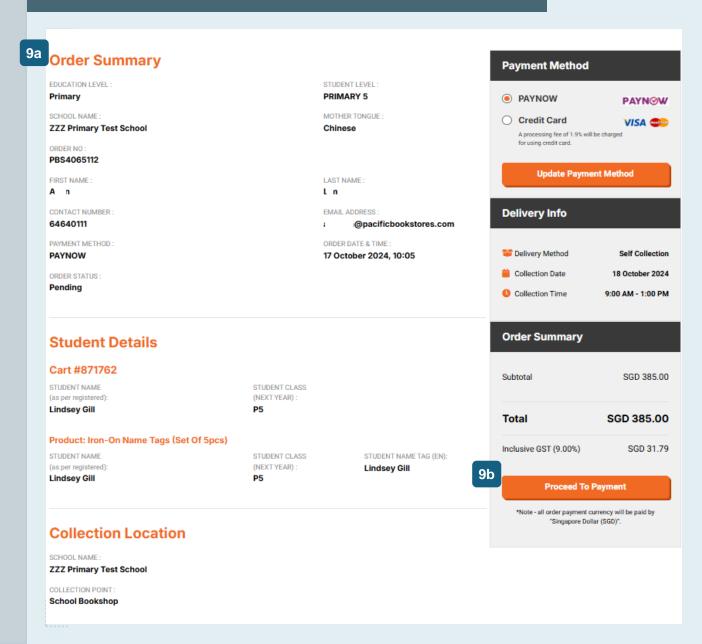
- 8a Select the Payment Method
- Tick the checkbox "I agree to the Terms Y& Conditions"
- Click the Place Order Now button when you are done



ORDER SUMMARY

Please follow the instructions below

- Pa Review your order and ensure the information provided and item selection is correct.
- 9b Click Proceed to Payment when you are done



PAYMENT (PAYNOW QR)

Please follow the instructions below

10a If you select PAYNOW as your payment method, a unique PAYNOW QR code will be generated for you on the PAYNOW portal

How to scan the **PAYNOW QR** code:

- 1. Open your banking app on the mobile device
- 2. Log in to your banking app
- 3. Use the app to scan the PAYNOW QR code
- For DBS app, click on SCAN & PAY
- For **UOB** app, click on **SCAN to PAY**
- For OCBC app, click on SCAN & PAY

If your payment is successful, you will be redirected back to Pacific Bookstores website.

STEPS TO PURCHASE BOOKLIST ITEM

This screen will automatically be directed to the Order Confirmation page should payment is successful. (Please DO NOT refresh or leave this page prematurely)





BACK TO MERCHANT

QR expires in: 20:09

PAYMENT (CREDIT CARD)

Please follow the instructions below

If you select Credit Card as your payment method, you will be redirected to the payment gateway portal

How to make payment via VISA / MASTER:

- 1. Fill in your credit card details
- 2. Enter your One Time Password from the bank

If you payment is successful, you will be redirected back to Pacific Bookstores website

